

# VE Enterprise Resource Planning

Your trusted solution to enhanced business management throughout all structures of your enterprise

ve





## VE Enterprise Resource Planning

VE ERP is an integrated information system with all business management functions, including planning, inventory, order processing, purchasing, accounting and finance, human resources, and more. DCL as the first Mauritian company with a fully operational, locally-developed ERP system, can proudly offer its knowledge in implementation and deployment. With our vision of becoming the most preferred IT solutions provider in Mauritius and the region, DCL is proposing a competitively priced, robust, web-based, easy to maintain ERP system, named VE, standing for versatility.

### Benefits of VE System

#### > Reduce Cost

Implementing an ERP reduces costs in back-office paperwork as well as operational costs.

#### > Access from anywhere at any time

Our system is built using the latest web technologies. It can be accessed from anywhere through an internet connection via any browser with several device type. Its use is critical for the Sales and Marketing team to close and process deals. The Management can also access live reports from the system and take important decisions in real-time.

#### > Effective Collaboration

Our system contributes towards more information flow and less employee movement as the system allows employees from different departments to work in collaboration. There is better work synergy between Sales, Marketing, Accounting, Customer Service and Store when using our VE.

#### > Increase Employee Productivity

Information on products, customers and any ERP module is available in one single mouse click. For example the Sales Department can easily access information on stock and product details thereby enabling them to take decisions quicker.

#### > Platform and Database independent

VE is a platform independent system; it runs on all major Operating System (OS) such as Windows, Linux or Mac OS. VE is also a database independent system, allowing many Relational Database Management System (RDMS) such as Oracle, IBM Informix or MySQL for example to be used.

VE is a multi-company, multi-branch and multi-currency system.

#### > Optimise your Customer Service

With our Customer Relationship Management (CRM) module, inquiries and complaints are better processed and followed-up, thus increasing customer satisfaction and retention rates.

#### > Error avoidance via automated process

Experience a drastic human error reduction through the advantages of automatic data processing – less paperwork, less errors in book keeping.

#### > Minimise Data Entry and Duplication

With a centralized database, all records regarding customers, suppliers and contacts are stored and retrieved from one place. VE is an integrated system, hence all modules are inter-linked and data is updated only once. For example, a credit sale automatically updates the list of debtors and the Chart of Account - helping towards minimizing data entry.

#### > View Up-to-Date Reports live

Management and employees can access reports on Monthly VAT Returns, Sales volume, Debtors Age Analysis, Creditors Age Analysis, Complaints Status, Stock movements, Stock Valuation and financial statements etc, in a mouse click.

#### > Security Aspects

All users access VE through their own username and password as per their defined rights. Since VE is web based, it can also be accessed through Internet with the right security in place within the organisation's LAN environment. VE databases are encrypted to further protect data integrity and enhanced security, preventing unsolicited access.



### ERP for business process management

DCL Consultancy provides with solutions that improves your business processes.

Enterprise Resource Planning is an integrated information system that serves all departments within an enterprise. ERP system has become the main driver of organisational processes. It provides organisation with many benefits such as reduction in cost, better quality of service and increase in revenue.

Many organisations throughout the world are opting for ERP system with the primary aim to beat competition. ERP system provides a 360 degree view on an organization's main processes namely sales, purchases, stock and financial accounting.

# Components of the VE Enterprise Resource Planning

## > CUSTOMER MANAGEMENT

- Create and manage list of customers and contacts
- Build repository of contact list for one to one marketing
- View sales history of each customer
- Understand individual customer's needs
- View list of most profitable customers

## > PROJECT MANAGEMENT

- Quotations
- Management of tasks, resources and materials
- Costs
- Scheduling
- Invoicing

## > DOCUMENT MANAGEMENT

- Share documents
- Build a knowledge pool
- Attach scanned documents, images or files
- Provide better services by using FAQs

## > CUSTOMER RELATIONSHIP MANAGEMENT

- Manage customer inquiries and complaints effectively to retain customers
- Track inquiries or complaints not being attended by Customer Service
- Work on customer complaints in team to provide resolutions

## > GENERAL LEDGER

- Audit Trail
- Account Journal Entry
- Cash Management/Bank Reconciliation
- Automatic Double entry book keeping
- Predefined chart of accounts
- Centralization of accounting documents
- Generate Management Reports
- Generate Income Statement
- Generate Balance Sheet

## > E-COMMERCE

- Content Management System
- Product catalogue
- Stock control
- Shopping cart
- Online payment gateway

## > HUMAN RESOURCE MANAGEMENT & PAYROLL

- Maintain complete Employee History
- Leave Management
- Finger Print Attendance Management
- Recruitment Management
- Salary Processing
- Statutory reporting

## > ACCOUNT PAYABLE

- Automatic Update of Creditors
- Forecast payment to Creditors
- Issue payment to Creditors

## > SALES MANAGEMENT

- Create and manage sales quotation, order and invoice
- Generate invoice directly from orders or quotation
- Leads and Opportunities Management
- Monitor Sales Pipeline

## > PURCHASES

- Create and manage Supplier Performance, Purchase Order and Purchase Invoices
- Generate Item Costing on purchase of stock
- Track unpaid Purchase Invoices

## > PERFORMANCE MANAGEMENT SYSTEM

- Balance Score Card, KRA & KPI
- Competency and performance
- Goal setting
- Performance discussions
- Performance appraisal
- Talent Grid
- Generation of bonus letters

## > ASSET MANAGEMENT

- Register of all company assets
- Attach asset to cost centre, location or people
- Auto-calculation of Depreciation
- Track all related cost to maintain an asset
- Maintain lease or rental information
- Disposed Assets Tracking

## > ACCOUNT RECEIVABLE

- Automatic update of Debtors
- Generate Statement of Accounts of Debtors
- Forecast receipts from debtors
- Record payments received

## > INVENTORY

- Manage Stock in multi-warehouse
- Generate and Update Inventory
- Monitor Stock Movement
- Track delivery notes

VE enables following reports on a real-time basis or on a specific filtered based query:

- > Statement of Accounts
- > Debtors & Creditors Report
- > VAT Summary
- > Sales Report
- > Stock Movement, Valuation & Discrepancy

- > Trial Balance
- > Cash Flow
- > Income Statement
- > Profit & Loss Account
- > Balance Sheet Statement
- > Performance Management & Analysis



DATA COMMUNICATIONS LTD

# DRIVEN BY INNOVATION



## ABOUT US

### Our Mission

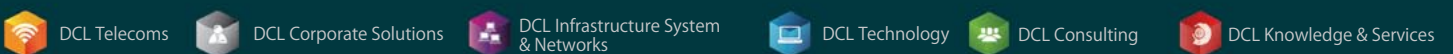
Be our customers' preferred partner in the ICT world for the provision of the state-of-the-art, innovative technologies and high value added services.

### Our Vision

Be innovative, customer centric, service oriented, the preferred solution provider and the global leader in the ICT Sector.

### Our Core Values

Honesty | Integrity | Loyalty | Fairness | Respect | Law Abiding | Commitment | Leadership | Accountability | Good Governance



### Data Communications Ltd

1<sup>st</sup> Floor, Cnr Mgr Gonin & Lislet Geoffroy Streets

Port Louis, Republic of Mauritius

T: (230) 210-1327 / F: (230) 211-9467

info@dcl.mu / www.dcl.mu

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